

Terms and Conditions of IDTech Systems UK Ltd

Welcome to IDTech Systems UK Ltd. This document outlines the terms and conditions that apply when you purchase our Goods. Please review these terms carefully before placing any orders with us, whether via fax, email, or online. By placing an order with us, you agree to comply with these terms and conditions.

Please keep a copy of these terms for your records.

DEFINITIONS

In these terms and conditions:

- "IDTech Systems UK Ltd" refers to us, the company with Company Number 14673325.
- "Customer" refers to you, the individual, entity, or company entering into a contract with us to purchase Goods.
- "Contract" means any agreement between you and us for the purchase and sale of Goods.
- "Delivery" is the provision of Goods by us, whether through direct delivery, delivery by a supplier on our behalf, or any other means.
- "Dispatch Confirmation" is the notice we send you confirming the dispatch of ordered Goods.
- "Intellectual Property Rights" include patents, trademarks, registered designs, copyrights, and other intellectual property.
- "Our Site" refers to our website located at <http://www.idtechsystemsuk.com>.
- "Order" is your request to purchase Goods from us.
- "Goods" are the products supplied by us under the Contract.
- "Services" are any services provided by us under the Contract.
- "Specification" is the technical or other description of Goods or Services provided in the Contract.

IDTech Systems UK Ltd is registered in England and Wales under company number 14673325, with the registered office at 101 Aspenway, Harlow, Essex, CM17 0FJ. Our main trading address is also 101 Aspenway, Harlow, Essex, CM17 0FJ.

YOUR STATUS

By placing an order, you confirm that:

- You are legally capable of entering into binding contracts.
- You are at least 18 years old.

FORMATION OF THE CONTRACT

Upon placing an Order, you will receive acknowledgment from us via email or telephone. However, please note that this acknowledgment does not constitute acceptance of your Order. Your Order is an offer to purchase Goods from us. All Orders are subject to our acceptance, which we will confirm either in writing or verbally. The Contract between us is formed when we accept your offer.

You will receive a separate Dispatch Confirmation when we accept your Order.

The Contract applies only to Goods for which we have confirmed acceptance. We are not obliged to supply any other Goods or services that may have been part of your Order until acceptance is confirmed.

OUR STATUS

We may include links on our site to other companies' websites. However, we cannot guarantee the quality of Goods purchased from third-party companies. Any warranties regarding such Goods are disclaimed by us. This disclaimer does not affect your statutory rights against the third-party company. We will notify you when a third party is involved in a transaction and may disclose your information to them.

CONSUMER RIGHTS

If you are a consumer, you have the right to cancel a Contract within seven working days, starting from the day after you receive the Goods. You must inform us in writing and return the Goods to us at your own cost and risk.

You do not have the right to cancel a Contract for Goods made to your specifications.

If you attempt to cancel the Contract or fail to pay us, you agree to indemnify us against all liabilities, costs, and expenses incurred.

AVAILABILITY AND DELIVERY

We will fulfil your order by the delivery date specified in the Dispatch Confirmation or within 30 days from the Dispatch Confirmation date unless exceptional circumstances arise.

ORDERS AND SPECIFICATIONS

We assume no knowledge of any special purpose or condition for which the Goods and/or Services are required unless you inform us in writing before the Contract is made.

If we recommend Goods and/or Services, we assume you have provided all relevant information. We reserve the right to make changes to the Specification as necessary to comply with statutory requirements.

RISK AND TITLE

Risk of damage or loss of Goods passes to you upon Delivery.

Title to the Goods remains with us until you have paid all sums due.

Until title passes to you, you shall hold the Goods as Bailee for us and store them separately.

PRICE AND PAYMENT

Prices are as quoted on our site, excluding VAT and delivery costs.

Prices may change at any time, but changes will not affect confirmed Orders.

We reserve the right to correct pricing errors.

Payment is required at the time of order, subject to verification and availability.

Customer accounts are subject to approval based on references, with payment terms typically net cash monthly.

OUR REFUNDS POLICY

Defective Goods will be refunded in full, including delivery charges. Any defective or damaged delivery should be informed with in 24 hours of delivery.

Non-faulty Goods may be returned within 7 days if in resaleable condition, subject to inspection.

Resaleability is at our discretion. Non-faulty goods which are package opened or used may be considered as non-resalable items

Returning non-faulty Goods is your responsibility.

No refunds are issued for Goods returned after 7 days.

OUR LIABILITY

We warrant that Goods are of satisfactory quality.

Our liability is limited to the purchase price of Goods, except in cases of negligence, fraud, or were prohibited by law.

We are not liable for indirect or consequential loss or damage.

WRITTEN COMMUNICATIONS

Communication with us will be primarily electronic. You acknowledge that electronic communication complies with legal requirements.

NOTICES

All notices must be sent to IDTech Systems UK Ltd. Notice is deemed received immediately when posted on our website, 24 hours after email delivery, or three days after posting of any letter.

TRANSFER OF RIGHTS AND OBLIGATIONS

The Contract is binding on both parties and their successors.

You may not transfer a Contract without our consent.

We may transfer a Contract at any time.

EVENTS OUTSIDE OUR CONTROL

We are not liable for failure to perform due to events beyond our control.

Our performance under a Contract is suspended during such events.

WAIVER

Failure to enforce any terms or rights does not constitute a waiver.

SEVERABILITY

If any terms are deemed invalid, the remaining terms remain in force.

ENTIRE AGREEMENT

These terms and conditions constitute the entire agreement between us, superseding any prior agreements.

LAW AND JURISDICTION

English law governs Contracts made through our site, with disputes subject to the jurisdiction of English courts.